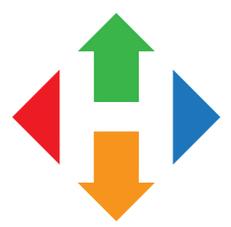




ANNUAL REPORT 2020 - 2021



hope services

Transforming lives through Hope since 1952



Message from CEO

Dear Friends,

I am honored to share with you the results of a historic year of growth, continued innovation, and reconnecting with clients and staff. This year's highlight was the planning and eventual partial reopening of our Day Programs. The complete joy of staff welcoming client's back home to their Day Programs was amazing to witness and we will continue to open all programs to 100% over the next several months.

The deep connection between our staff and our clients is the driving force behind our success. I am so grateful for all of our hard-working staff and especially the staff providing essential services in Homestart, Supported Living, Community Employment and the Counseling Center since the beginning of the pandemic crisis. I am inspired by the compassion, care, and dedication demonstrated by all of our teams, and by the impact we are having in the lives of those we serve during this time of crisis.

Despite the continued pandemic, we achieved historical fiscal results for 2020/2021. At no time in Hope Services' 69-year history has the organization generated net income of over \$5 million (see the following pages for more details). And just around the corner, we are very excited to celebrate Hope Services 70th anniversary starting in February of 2022.

I also want to give a special thanks to our sponsors, donors and Board of Directors for another successful *In Concert with Hope* generating over \$620,000. These much-needed funds will go to three excellent programs: Homestart, Counseling Center and Tailored Day. Over the last three years, we have raised approximately \$1.6 million in donations and are beginning to plan for our 4th Annual at Villa Montalvo in Saratoga on Saturday, July 23rd!

Finally, I want to thank you once again for sticking with us during this time. As unprecedented as these past 19+ months have been, I am proud to lead this organization, and I am grateful to our strong and caring community. Stay well and be safe.

With much warmth and appreciation,

Chip Huggins

“The deep connection between our staff and our clients is the driving force behind our success.”



*On the cover:
26-month-old Emmett,
Homestart client*

Hope's Leadership, Volunteers, and Key Staff

Board of Directors



Bill Palmer, Chair



Roxanne Vane, Vice Chair



Ralph Harnett, Treasurer



Lisa Chapman, Secretary



Steve W. Clinton, Past Chair



Cameron Haste



Karen Cottle



Dan Foster



Jenn Henley



Ori Kochavi, Ph.D.



Ivan Fujihara



Libo Cao Meyers



Joe Pert



Christine Joseph



Tom M. McGovern



Gopal Kumarappan

Leadership Team

Charles "Chip" Huggins, JD
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Clayton Ng
Chief Financial Officer

Tara Beckman, LCSW
Chief Program Officer

Paul Shea, SPHR
Vice President, Operations

Daniel Burns
Senior Partner, Human Resources

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Director, Central District (San Jose)

Suanne Rinta
Director, North District (Mountain View, Santa Clara & Half Moon Bay)

Kristi Alarid
Director, South District (Gilroy, Hollister, Salinas & Seaside)

Sheryl Hagemann
Director, Santa Cruz (Santa Cruz, Aptos & Watsonville)

Anna Fernandez, LMFT
Director, Mental Health

Vickey Perkins
Director, Children and Family Services

Nam Le
Director, Marketing

Advisory Council

Jan and Tom Berthold, Co-Chairs

Ann and Alden Danner, Co-Chairs

Jeanne Gobalet and Garth Norton

Debbie McCarroll

Bill and Ruthie Palmer

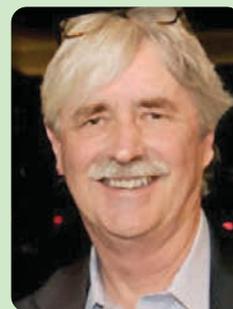
Mary and Fred Schell

Roxanne Vane

Charles "Chip" Huggins, JD

BOARD MEMBER FEATURE: BILL PALMER, Board Chair

Bill has been a member of Hope's board since 2007. He is the Founder/CEO of Commercial Casework, a 40-year-old architectural woodwork and cabinetry firm specializing in commercial interiors throughout the greater Bay Area. Bill has a BS in Business Finance from San Jose State University.



Bill and his wife, Ruthie, live in Half Moon Bay and have three sons, one of whom is a participant in Hope's Half Moon Bay program. Seeing the positive impact that Hope's programs have on our participants' lives inspired Bill to become involved.

Bill and Ruthie have been extremely involved in supporting nonprofits in their community throughout the years. Bill has been on Hope's board for the past eight years and has also served

on the board of Rebuilding Together Peninsula for eight years. When not working or fundraising, Bill enjoys sailing, reading, horseback riding, and winetasting!

LEADERSHIP FEATURE: SUE BELL, Former HR Director



"While I did not anticipate working at one organization for nearly 45 years, it has been a wonderful career where purpose and mission align, creativity is recognized, and the core of our services comes from the heart. I have had the opportunity to work in all levels of the organization, never forgetting what it means to provide those essential direct services. I now look forward to supporting Hope's mission in new ways during my retirement."

Our Locations



hope services

Counties Served

Santa Clara, San Benito, Santa Cruz, San Francisco, San Mateo, Marin, Monterey, and Alameda

Clients Served

Total Number: 3,685

- Mental Health: 1,912
- Service Programs: 1,773
 - South – 397
 - North – 434
 - Central – 275
 - Santa Cruz – 186
 - Homestart – 481

Partners

- San Andreas Regional Center
- Golden Gate Regional Center
- California Department of Developmental Services
- Department of Rehabilitation
- Santa Clara County Behavioral Health

Donation Drop-Off Locations

For the most current donation drop-off locations, please visit www.hopeservices.org/locations.

SCAN FOR LOCATIONS



-  HOPE OFFICE
-  THRIFT STORE
-  HOPE CORPORATE HEADQUARTERS





HopeTHRIFT

Your support of HopeTHRIFT is also good for our planet. Extending the life of clothing by an extra nine months could reduce carbon, waste and water footprints by around 20–30% each.

SCAN TO SHOP



Proceeds from your purchase go directly back to Hope Services.

A Career At HopeTHRIFT

At the age of 5, Ramakrishna “Krishna” Voleti was unable to walk independently, and a diagnosis from the doctor left his family with little hope for the future. In addition, Krishna also experienced social anxiety and had difficulties making eye contact and interacting with strangers. Defying all odds, Krishna graduated from college, and went on to obtain employment at a local Bay Area company.

After working at the company for a few months, Krishna realized he had stopped progressing toward his personal development goals. Seeking a fulfilling career, Krishna joined Hope’s Project Search, a program focused on providing education and training to young adults with intellectual and developmental disabilities, and began working at HopeTHRIFT in 2019. Krishna’s work ethics and excellent customer service quickly caught the attention of the store manager and he was recently promoted to a supervisory role. Krishna is excited to share his journey, hoping it will inspire others to pursue fulfilling careers despite their disability.



“Working at HopeTHRIFT allows me to be confident in myself, and it has helped me overcome my challenges with communicating and interacting with strangers.”

HopeCOMMERCE



Bringing the amazing selection and savings from HopeTHRIFT directly to you! Shop online for thousands of items including:

- Books & Comics
- Toys & Hobbies
- Musical Instruments
- Collectibles
- Video Games
- Luxury goods
- And More!

www.hope-thrift.org/online

From Hope to Home™ Program

From Hope to Home™ has continued to operate as an innovative and creative learning space for our clients during the COVID-19 pandemic. The program continues to host hundreds of participants each day, ranging from 300-500 clients per day.



Daily themes continue to focus on community and world awareness, safety, health, social interaction, self-advocacy, fun and laughter. Home delivery of materials and wellness calls bridge the gap to create safe personal exchanges and even provide tech support from time to time. Clients have expressed continued satisfaction with the program and a desire to become an integral part of redesigning our curriculum next year. Currently, we have 60 clients signed up from all over the agency to participate in the Hope Learning Board to work

on this very exciting project. Clients will drive the choices for material that is taught in the online space and how it coincides with in-person services. We are currently in the process of revising our delivery model to accommodate a blended option for clients

who prefer to continue with distance learning. The new online program will include options for participants in the on-site programs, more complete and targeted curriculum packets, the creation of digital or manual portfolios to capture the results of instruction and a terminal showcase week in which participants will be demonstrating their accomplishments in an online conference. From Hope to Home is now proving to be a more permanent delivery model for those who desire this type of learning platform.

PROGRAM EXPANSION

Homestart

- Looking into possible separate vendor codes for Physical Therapy, Speech-language Therapy and Occupational Therapy with San Andreas Regional Center, which should result in increased referrals (program growth) and revenue.
- Exploring possible expansion into East Bay Regional Center's catchment area; specifically, Alameda and Contra Costa counties.
- Exploring options for increased support/services for those on the Autism Spectrum.
- Hosting parent/service provider trainings that are open to the public,

which should result in increased awareness of Hope Services and additional revenue.

Counseling Center

- Hope Mental Health began a partnership with Golden Gate Regional Center to provide services in San Mateo and Marin County. This is the first step in our plan to expand services into other counties.

All Districts

- Hope Services is approaching the final phase of program development for the Autism Program that will be

piloted at the Whittier San Jose location beginning in early 2022. A consultant who is a nationally-known subject matter expert on Autism is working with Hope to develop a work plan and enhance the existing program design to meet the needs of individuals served by this program. The targeted population will be individuals on the mild to moderate range of the spectrum, and will include accommodations for their sensory, communication and emotional regulation needs.

Overcoming Loneliness and Isolation During Social Distancing

April is a front desk receptionist and has been a client at Hope Services for 30+ years. When the shelter-in-place order forced Hope Services to close our doors for in-person services, clients like April lost access to their support community and an avenue for social interaction.

During this time, April also suffered a leg injury that further deepened her sense of loneliness and social isolation.



“I love seeing my friends on From Hope To Home, I don’t know what I would do without it.”

April shared, “I enjoy being around my co-workers and my peers. Without Hope, I was bored and unhappy”.

Thankfully, Hope Services was quick to adapt to the needs of our clients and launched From Hope To Home™. Clients like April now have a safe space to meet, learn, and interact with their friends and support staff. April commented, “I love seeing my friends on From Hope To Home, I don’t know what I would do without it”.



Hope Essential Services

- 1/3 of Homestart clients have resumed in-person early intervention services. The remaining 2/3 have requested to continue with virtual sessions for the time being.
- Hope's Mental Health is providing Telehealth and in-person services in order to ensure continuity of care for all of our clients.
- Supported Living (SLS) and Independent Living Services (ILS) continued to provide essential in-person services during the shelter-in-place and the California State of Emergency. A comprehensive COVID-19 safety plan was developed for SLS and ILS with program specific staff training and in-person service delivery protocols that included temperature and daily symptom checks and PPE for all. Staff were also creative in accessing remote services.
- Community Employment Services continued to provide essential job coaching support services for those who remained employed during the shelter-in-place and California State of Emergency. These individuals remained employed in essential jobs. On-going training on safety precautions such as social distancing, hand-washing, disinfecting and use of protective equipment (PPE) was provided to staff and clients.



COMMUNITY EMPLOYMENT EMPLOYERS

- Home Depot
- Safeway
- City of Santa Clara
- Stanford Bookstore
- Compass at Microsoft
- Rush Order
- Whole Foods
- Walmart
- Cushman-Wakefield
- Bon Appetit at Google
- Naval Postgraduate School
- Department of Defense
- USGS
- Specialized Bicycle
- J Lohr Vineyard and Wines
- Charles River Labs
- Salinas Valley Solid Waste Authority
- Tesla Motors Inc.
- Dimeo Landfill - Solid Waste Division
- City of Santa Cruz - Public Works

309 is the number of clients working in the community.

\$15.20 is the average hourly wage of employed clients higher than the state minimum wage of \$14.00.

91% of clients retained employment for six months or more after securing a permanent placement.

Client/Family survey resulted in a 4.88 rating out of 5 when parents were asked to rate Homestart services.

The number of people feeling more isolated has been decreasing to background levels (approximately 4% of clients) after the peak reached in December 2020. Clients consider their relationships and support network either stable or improving, a positive attestation of the support given by our mental health facility during these difficult times.

Hope Services: The Road to Integration in the Community

The early years of life are crucial for growth and learning. Infants and toddlers who have a developmental delay (or are at risk of one) need extra help through early intervention services to reach their full potential. In adult life, our program participants have access to a diverse network of support through day services, including site-based and community based programs; employment and job training; mental health services; senior services; and community living services. Hope Services prides itself on delivering a diverse range of services for individuals with developmental disabilities and mental health needs throughout life.

SCAN FOR SERVICES



HOMESTART

(SERVES AGES 0-5)

A family focused program that serves children with developmental disabilities and/or those who are at risk for developmental delay. Services consist of physical, occupational and speech therapy along with early intervention and social work support and typically occur in the family's home (child's natural environment) and/or via zoom.

MENTAL HEALTH SERVICES

(SERVES AGES 5-65+)

Hope's Mental Health program is committed to providing excellent coordination of care with other service providers, partner agencies, primary care and collaborative partners to ensure comprehensive and supportive client-centered treatment.



“As a parent you are going through this process and then you find an agency such as Hope that offers so many services and has the total understanding of this population, we feel very, very fortunate.”

Elaine, Max's Mother (client pictured above)



PROJECT SEARCH

(SERVES AGES 18+)

A unique one-year business-led internship program. Total workplace immersion facilitates classroom instruction, career exploration, and relevant job skills training through strategically designed internships. The goal is community integrated employment for graduates.



EMPLOYMENT, MEDIA AND COMMUNITY CONNECTIONS

(SERVES AGES 18+)

Provides opportunities for individuals to learn, socialize, and receive services and supports that will improve the quality of their lives, and encourage community engagement. This is accomplished by engaging clients in community-based activities, training, taking classes, and paid work, both on-site and out in the community.

When adults are ready to retire from working life, our senior day programs meet the need for continued social interaction and community. Our programs foster improved quality of life across multiple areas including personal development, self-determination, interpersonal relations, social inclusion, rights, emotional well-being, physical well-being and material well-being. Our vision is to create a world where people with disabilities are fully supported in their own independence and integration into the community.

COMMUNITY EMPLOYMENT

(SERVES AGES 18+)

Services for individuals with disabilities who wish to work in community settings with job coaching support services tailored specifically to each participant's needs.



COMMUNITY LIVING SERVICES

(SERVES AGES 18+)

Includes both Supported Living and Independent Living programs. Both help people to live in a home of his/her choice, by supporting and assisting them in all areas of life.

OTHER DAY PROGRAMS

(SERVES AGES 18+)

These programs offer an array of activities designed to help people with developmental disabilities be active in their community. Each program offers individualized support for personal care, mobility, communication, and behavior. - Diversified Networks - Day Training Activity Center - Pajaro Valley Community Access - Mobile Work Group - Tailored Day Services

Program Options Include:

- Self-Advocacy
- Communication
- Instructional Classes
- Volunteer Activities
- Employment Exploration
- Part-Time Work
- Leisure/Recreational Activities



SENIOR SERVICES

(SERVICES AGES 45+)

Designed specifically for seniors who have developmental or intellectual disabilities. Focus on providing a nurturing social environment that promotes access to the community and participation in age-related activities. Consumers participate in a variety of activities designed to increase awareness of self and others, physical stamina, and cognitive, sensory, and living skills.

PROGRAMS BY THE NUMBERS

Programs: 11

Full-time and Part-Time Staff: 959



Our FY20–21 Financials

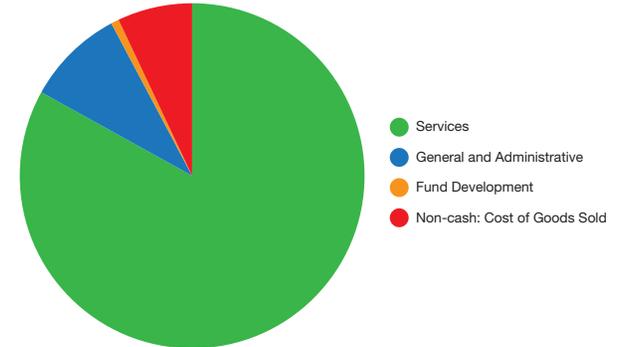
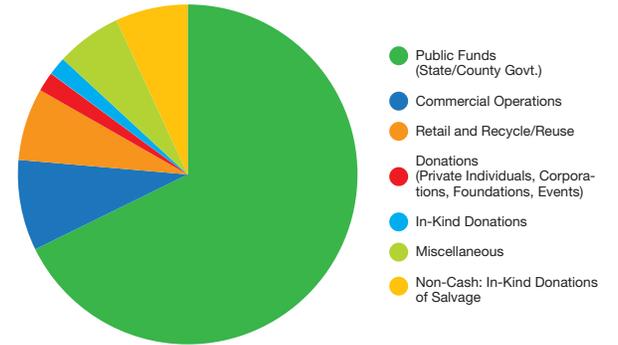
For every dollar you donate, 89 cents goes directly to Hope's programs and services.

Sources of Funding

Public Funds (State/County Govt.)	39,515,700
Commercial Operations	5,033,031
Retail and Recycle Reuse	4,019,593
Donations Private Individuals, Corporations and Foundations, Events	1,078,988
In-Kind Donations	1,006,047
Miscellaneous	3,661,517
<i>Non-Cash: In-Kind Donations of Salvage</i>	<i>4,019,593</i>
Total	58,334,469

Allocation of Expenses

Services	43,526,107
General and Administrative	5,262,912
Fund Development	425,831
<i>Non-Cash: Cost of Goods Sold</i>	<i>4,019,593</i>
Total	53,234,443



Allocation of Expenses Programs*: 89%
General and Administrative: 10%
Fundraising: 1%

*Includes Retail

Sources of Funding

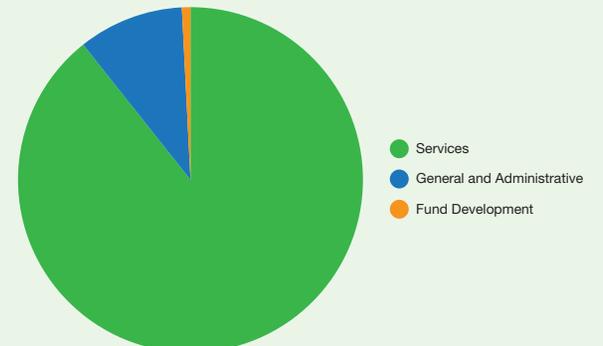
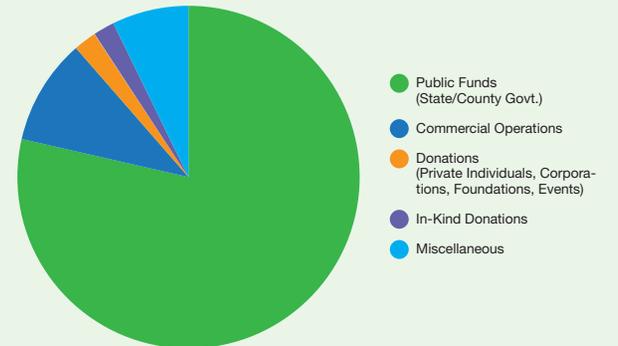
Excluding Sales from Retail and Recycle/Reuse and Non-Cash In-Kind Donations of Salvage

Public Funds (State/County Govt.)	39,515,700
Commercial Operations	5,033,031
Donations Private Individuals, Corporations and Foundations, Events	1,078,988
In-Kind Donations	1,006,047
Miscellaneous	3,661,517
Total	50,295,283

Allocation of Expenses

Excluding Expense from Retail and Recycle/Reuse and Non-Cash Cost of Goods Sold*

Services	38,023,681
General and Administrative	5,262,912
Fund Development	425,831
Total	43,712,424



Thank You to Our Major Donors, Funders, and Sponsors

July 1, 2020-June 30, 2021

\$250,000 +

Medicaid CHIP Provider Relief Fund

\$100,000 - \$249,999

City of San Jose Coronavirus Relief Funding
Sierra Health Foundation/DHCS Telehealth
SyMed Corporation
The Tabata Living Trust - Janet Tabata & Flyer Crat

\$50,000 - \$99,999

Janice & Thomas Berthold
Jeanne Gobalet & Garth Norton
John & Marcia Goldman Foundation
Ruthie & Bill Palmer/Commercial Casework, Inc.

\$25,000 - \$49,999

Adobe, Inc.
City of Santa Clara
Community Foundation for San Benito County
Harden Foundation
Mary & Fred Schell/Birk McCandless Intervivos Trust
Safeway Foundation
The Dolly and Frank Halden Giving Fund
William Prusch Jr. Trust

\$10,000 - \$24,999

ABD Insurance & Financial Services, Inc.
Disability Communications Fund (Ability Central)
Barbara & Paul Gentzkow
Barry Hoglund
CBIZ Insurance Services, Inc.

Cisco Systems, Inc.
City of Santa Cruz
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Hugh Stuart Center Charitable Trust
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John S. and James L. Knight Foundation
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Libo Cao Meyers
Meg & John Noonan
PayPal, Inc.
Peter Paulsen
San Mateo County Strong Fund
Sarah Eddy Harnett & Ralph Harnett

\$5,000 - \$9,999

934 Group, LLC
BCCI Construction Company
Blackbaud Giving Fund
Charles "Chip" Carr Huggins Sr.
Cupertino Electric, Inc. (CEI Gives)
Darla & Bryce Beck
eBay Foundation
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Erin Craig & Richard Dvorak
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The Honorable Alden E. Danner and Mrs. Ann Danner
The Pauline W. & Henry W. Parker Fund
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\$1,000 - \$4,999

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Amy & Daniel Chu
Anne Kelly
Archer Family Foundation
Armanino LLP
Audrey & Lance Palmer
Barbara Harper
Ben Woo
Benevity
Bernadette & Dan O'Donnell
Bishop Ranch
Blackbaud Giving Fund
BPM
Brandenburg Family Foundation
Bright Funds Foundation
Cameron Haste
Carolyn & Tom Barnes
Carrie & Chester Bottenfield
CEFCU (Citizens Equity First Credit Union)
Charities Aid Foundation of America
Charlene and Rudy Borneo
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Deborah and David Ballati
Debra & Peter Loomis
Diane & Jim Judson
Diane & Stan Chinchin

Emanate Life Sciences
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Fidelity Charitable Gift Fund
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Hopkins & Carley
IBM Employee Services Center
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Janine & Darel Hodgson - D & J Hodgson Family Foundation
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Jenny & Dan Dole
Jette & Bent Meier
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Andy and Trish O'Donnell Charitable Fund

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Patty & Jim White
Peter Dvorak
R.R.R.R Janitorial Service
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Renu & Dhrumil Gandhi
Roxanne Vane & John Kyffin
Saint Andrew's Episcopal Church
Sam Dennis
San Jose Water Company
Santa Cruz Gives
Sharon & Peter Childress
Sruthi & Krishna Kumar
Steve Kwan
Strategy Law
Stuart Rosenberg
Sue and Brad Hermann
Susan & Carl Sullinger
Susan & Thomas Klein - The Thomas and Susan Klein Foundation
Target Corporation
Teresa Lasaga & Nick Palmer
The Jean and E. Floyd Kvamme Foundation
The Stephen C. and Patricia A. Schott Foundation
The Wolfe Foundation
Thomas S. and Norma Bommarito Living Trust
Tom McGovern
Tony Miley
Tracy Moore
Uma M. Pariti
Vilma & Gene Sinclair
Xiangxin Zhu
Yellow Brick Road Benefit Shop
Zaza & John Wu

For an extended list of donors, please visit: www.hopeservices.org

Thank You

In Concert With Hope 2021 – A Night of Music and Philanthropy



Left to right: Michael McDonald. Top: Chip Huggins, President/CEO of Hope Services. Bottom (L-R): Jona Denz-Hamilton, KBAY personality; Bill Palmer, Tom McGovern, Committee Co-Chairs; Chip Huggins, President/CEO of Hope Services; Lisa Chapman, Committee Co-Chair. Mindi Abair.

The largest fundraiser of the year, this year's **In Concert with Hope** sold 800 tickets, and raised over \$620,000*! On Saturday, October 2nd sponsors, partners, supporters, clients and families from all over the United States accessed their unique URL to watch the livestreamed event featuring five-time GRAMMY award winner Michael McDonald and two-time GRAMMY nominee jazz saxophonist Mindi Abair.

The evening was more than exceptional music; each performer, Committee Co-Chairs, and KBAY personality Jona Denz-Hamilton shared a personal connection to Hope Services. Three clients; Max, Eli, and Danny started the Fund-A-Need portion by sharing their journey, and the impact Hope has made to their lives. Chip Huggins and Jona Denz-Hamilton teamed up to solicit live donations to support our mission and quickly surpassed the goal for the evening.

Although we couldn't all gather in person safely, *In Concert with Hope* brought us together as a community to celebrate Hope.

Special thanks to the *In Concert with Hope* Event Committee: Bill Palmer (Co-Chair), Lisa Chapman (Co-Chair), Tom McGovern (Co-Chair), Ann Danner, Christine Joseph, Debbie McCarroll, Roxanne Vane, and Chip Huggins.

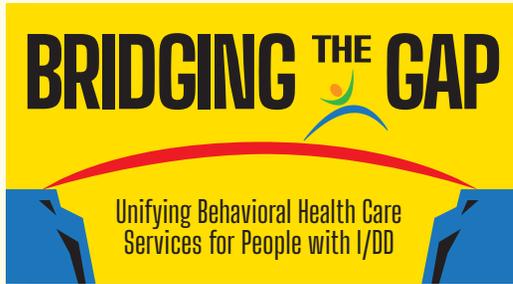
3RD ANNUAL IN CONCERT WITH HOPE

To see a list of sponsors from this year, visit
www.hopeservices.org/concert

Email concert@hopeservices.org to sponsor next year's concert.

Bridging the Gap: A Bay Area Mental Health Symposium

People with Intellectual and Developmental Disabilities often have co-occurring developmental and behavioral health needs that require appropriate care. Both regional centers and behavioral health services are to arrange and provide this care from qualified professionals using best practices in treatment. Services are to be coordinated and responsive to the person's immediate and ongoing needs. Individuals, families, providers, health care professionals, case managers, and all stakeholders in regional centers and behavioral health services are committed to this charge but often encounter systemic barriers – gaps – in service delivery.



Over 300 attendees joined Hope Services and partners from over twenty intellectual and developmental disability (I/DD) and mental health organizations throughout the Bay Area for a symposium focused on the

specific needs of people with I/DD co-occurring with behavioral health disorders. The event offered an overview of County Behavioral Health and Regional Centers systems, and spotlighted service gaps often encountered and shared best practices and explored strategies to bridge the gap and improve service delivery.

Hope Services is proud to sponsor the symposium, and provide a vital resource for our community.

92% responded the symposium enables me to better navigate and advocate for services

85% responded the symposium added to my skills and professional development

PARTICIPATING ORGANIZATIONS



SPONSORED BY



During the Symposium, we premiered a video featuring Plamen, a Hope Services Counseling Center client (right) and his counselor, Eric (left).

Watch Eric and Plamen's video here:



How You Can Help

DONOR SPOTLIGHT

Joyce and Brad Smith

The Smiths are avid supporters of charitable causes. “We love to support causes



that are in our own backyard,” Brad says. “Hope Services is one of our favorite nonprofits. They have an incredible caring staff and alongside volunteers do a superb job of supporting those with developmental disabilities and assisting our seniors.

We have good friends whose families have been positively impacted by Hope, and this makes giving feel much more personal.”

VOLUNTEER SPOTLIGHT

Volunteer opportunities have shifted from in-person to virtual for many of our Corporate partners and Hope has adapted by collaborating with Program Directors to identify where and how volunteers can engage virtually. Cisco’s Community Impact Manager shared the virtual ideas through Cisco’s monthly newsletter and shortly thereafter a team of 14 from the Finance department had committed to providing “Care Kits/gifts” to our SLS/ILS clients. After

“I cannot emphasize enough the importance of partnerships with corporations like Cisco and the positive impact their thoughtful donation has made with the individuals in our Community Living program. Most clients have a limited income and live on a very tight budget. Having special treats like good coffee, a new sports team sweatshirt or a gift card to buy necessities makes a difference and is very much appreciated.”

SUANNE RINTA, NORTH DISTRICT DIRECTOR

receiving a list of clients & description of hobbies & interests, the Cisco team worked together and provided 17 clients (pictured left) with personalized gifts, kits, and notes. Cisco invited Hope to their wrap-up online meeting to learn more about Hope’s programs and services and to share their experience as virtual volunteers.



The Power of Your Donation

Your donation to Hope Services is a vital investment in Silicon Valley’s most innovative programs and services for people with developmental disabilities and mental health needs. It helps us bridge the gap left after county and state funding, to support cost for critical needs.

Make your Donation

- Online at www.hopeservices.org
- Reoccurring gift by selecting Monthly Gift on our online donation form or download the Monthly Gift Enrollment Form.
- Corporate Match by requesting a matching gift from your employer, and send it completed and signed with your gift.
- Send a check to Hope Services, 30 Las Colinas Lane, San Jose, CA 95119
- Stock Transfer by submitting a transfer form to your broker found at www.hopeservices.org/how-you-can-help/donate-assets
- Through Planned Giving at www.hopeservices.planmygift.org
- Hosting a Birthday Fundraiser on Facebook by contacting us for assistance with pledging your special day

**For every dollar you donate,
89 cents goes directly to Hope’s
programs and services.**

Sarah, Emmett’s Mom

“Immediately I could tell that there is something totally amazing and different about Hope Services. Hope has played a vital role in viewing my son for who he is versus viewing his disability first. During the pandemic when other therapy centers shut down, Hope Services was very committed and offered telehealth so my child could still progress with his therapy. We have seen him sit up, we have seen him crawl, and we have seen him walk. When I meet other families that are going through what we have been through, I always refer them to Hope Services because it’s been so amazing for ours.”



**SCAN TO
DONATE**





Danny

HOMESTART CLIENT

“I was three months pregnant, and went to the hospital for an ultrasound. The doctor said you are going to have a baby that is going to be different. I ended up crying every single day. The rest of the pregnancy having nights without sleeping.

I was scared because I didn't even know where to ask for help. When I heard just the word Hope, this is what I need. Hope means a lot.”

DANNY'S MOTHER



Eli

TAILORED DAY CLIENT

“Hope has changed my life in many different ways: They helped me learn how to take responsibility, and also helped me accept who I was. And it was thanks to them that I've become better. Not only as an individual with special needs but also as an individual in general. I've learned that it's ok to be different.

ELI

“I was aware of Eliot's disability when he was very young. I think it's very important for these kids to get services and that's why a place like Hope is so valuable.”

ELI'S MOTHER



Rob

EMCC MOUNTAIN VIEW CLIENT

“Our son Rob has been a client of Hope for over 15 years. We have made annual donations and recently designated Hope as a beneficiary in our estate planning documents. We have made lifestyle adjustments so that we can contribute because Hope is much more important than almost any other way that we might spend money. We derive joy from making contributions to such an important program, and it is deeply gratifying to do so.”

ROB'S PARENTS

PLANNED GIVING

Your gift matters – make a BIG impact with a future gift!

SCAN TO LEARN MORE



When you include Hope Services in your estate plan, you are ensuring that Hope can impact those we serve well into the future.

To uncover the giving option that works best for your goals visit www.hopeservices.planmygift.org. Still have a question?

Our development team would be happy to speak with you in confidence, no obligation by contacting development@hopeservices.org.



hope services

Transforming lives through Hope since 1952

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Hope's mission is to improve the quality of life for people with developmental disabilities and mental health needs.

HELP US SPREAD THE WORD

about Hope Services! We are actively adding fans, friends, followers, and fundraisers and we want you to join us. Visit our website or follow us on social media.

www.hopeservices.org



**4TH ANNUAL
IN CONCERT
WITH HOPE
BENEFIT**

**SAVE
THE
DATE!**

**Saturday
July 23, 2022**

**Villa Montalvo
Saratoga, CA**

**Featuring Mindi Abair
and other GRAMMY-
nominated performers**

