

Hope Services Update





Serving
over 3,500
clients and
families

Six
counties

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Hope's Services



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Hope Services

In service for 62+ years serving all age groups with developmental disabilities. Largest provider in our area with operating budget of \$40 million

Our Mission (updated)

To improve the Quality of Life for Individuals with Developmental Disabilities

- Personal Development
- Self-determination
- Interpersonal Relations
- Social Inclusion
- Rights
- Emotional well-being
- Physical well-being
- Material well-being



Legislative Update

Employment First Act

The Act was established “in furtherance of the purposes of the Lanterman Act” to make services and supports available to enable persons with DD to approximate the pattern of everyday living available to people without disabilities. Work Activity Program does not meet this standard

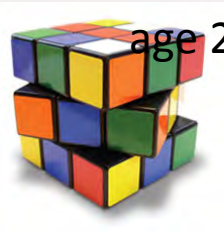
Lanterman Coalition: *a coalition for the preservation of the Lanterman Act*

IHSS Overtime legal battle

Should home care workers be paid overtime for 40+ hour work week?

Workforce Innovation and Opportunity Act (WIOA, goes into effect 7/2015)

Focuses on People with Disabilities transitioning from school to the workplace
Encourages competitive work environment & limited use of sub-minimum wage
Half of the State grants for supported employment must go towards people under age 24. Increased on the job training rates by 75%



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Legislative Update

Home and Community Based State Waiver (HCBS)

- The federal Centers for Medicare & Medicaid Services (CMS)
- The purpose of the regulations is to ensure that individuals receive HCBS in settings that are integrated and support full access to the greater community.
- Work Activity Program does not meet this requirement

Self Determination (can opt in or out of program)

- Freedom to exercise the same rights as all citizens; to establish, with freely chosen supports, family and friends, where they want to live, with whom they want to live, how their time will be occupied, and who supports them;
- Authority to control a budget in order to purchase services and supports
- Support, including the ability to arrange resources and personnel, which will allow flexibility to live in the community of their choice
- Major Issues
 - What happens if the budget is not there?
 - How does the provider charge for the service?
 - How do you prevent fraud and misuse?



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Work Activity Program Overview

- Program currently operates in seven locations serving nearly 500 clients
- State approved programs have been in continuous operation for an average of about 40 years
- With staff/client span of control averaging nearly 1:25, improvements in quality of life are nearly impossible to achieve:
 - Day to day focus on work activity
 - Inadequate training and supervision for basic skills improvement
- Program is mostly a secluded environment and encourages clients to turn away from the community
- CMS has indicated they want to close down these non-inclusive work environments.
 - Some facilities in other states have been closed down already.
- California has been given five years to comply with federal mandates



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Work Activity Program Transition

Community Membership and Media Program

Will migrate to modern program using CMMP as the base program:

- Client to Staff Ratio will improve to 1:8
- Program was started with funding grant from SARC
- WAP was transitioned to CMMP in Santa Cruz in 2009
- Focus was to integrate media and technology as key components for community integration
- Work activity was deemphasized, but still provided opportunities for those wanting to earn money



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Community Membership and Media Program

- Evolution of CMMP '09 to present
 - Photography outings and computer classes
 - Creation of annual movies (a year in the life for each client)
 - Public Service Announcements
- Developed media crews to cover events
 - Filmed at SARC Legislative advocacy events
 - Interviewed legislatures
- Program Awards
 - Wave Awards for Hope TV
 - San Andreas Regional Center “Service Above Self Awards”
- A modernized program brings new referrals and waiting list



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Transition Action Items and benefits

- Will apply for state License for each facility
 - Will allow for improved facility and rate structure
- Will ask SARC to approve our CMMP program/rates at each facility
- Will deinstitutionalize each facility
 - Improved bathrooms
 - Added Class Rooms, computer labs
 - Small groups 1:8 inside and 1:4 outside in community
- Will increase investment for each client
 - Technology/media \$500 per client per year
 - Social outings spending budget



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Family Engagement

- Family members should have the same expectations for their lives in the community as all others
- Hope wants to reconnect and re-engage families through our Hope Family Alliance (HFA)
- Stacey Boydell, Hope's new Family Coordinator has been tasked to establish the HFA



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Hope Family Alliance

- **The Hope Family Alliance (HFA)** brings together the many concepts of family.
- **The Hope Family Alliance's** mission is to provide the vehicle to :
 - **Support (each other and Hope Services)**
 - Create infrastructure for Meetups
 - Fundraising
 - **Resources**
 - Webinars
 - Speakers twice a year
 - **Advocacy**
 - Legislative News updates
 - Letter writing campaigns



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