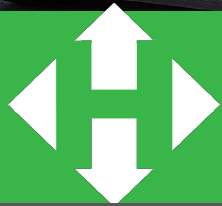




Hope participants maintain the grounds at Tesla.



# Hope Services **CENTRAL DISTRICT** Newsletter- Summer 2016

*Las Colinas and Parkmoor*

## Director's Message—Cathy Bouchard



Dear Hope Services Family Members and Caregivers,

Today, I celebrate my first newsletter as the Director of Central District. The newsletter gives us an opportunity to share some amazing things we are doing at Hope Services in the Central District.

We've made new connections with companies such as Tesla where we acquired nine new positions. Cleanup teams maintain the grounds and ensure Tesla's Technology Center and employee area are clean and safe. At Agilent we acquired 5 additional positions on our already growing team that handles the recycling program for more than 1,000 employees at the Santa Clara headquarters. At FiveStar we acquired additional positions on our packaging and shipping team.

In the Central District old faces joined new positions in both our Parkmoor and Las Colinas locations. At Parkmoor Erika Thomas is the new Manager of the EMCC program, Sean Galvin is now the Community Employment Manager, and Juan Guel was promoted as Manager of the Senior Center. At Las Colinas Lauro Centeno is the Program Manager of the Day Program and Silicon Valley Diversified Network.

The new Employment, Media and Community Connections (EMCC) program is moving forward full steam ahead. At the Parkmoor facility renovations were completed to include small classrooms with computer workstations for media and technology training. Our upcoming grand opening is slated for August 12th. All family members, caregivers and clients are welcome to visit us at anytime.

We have had a remarkable year so far and look forward to more to come.

Wishing you the best,

Cathy Bouchard

## The New Hope Band Rehearse at Parkmoor



The New Hope Band performed at the Lanterman Celebration

On Monday afternoons at the Parkmoor facility, The New Hope Band (formerly known as the Magic Makers) can be heard rehearsing the latest popular hits.

The New Hope Band started because a few parents wanted to expand their children's musical capabilities. Since then The New Hope Band has developed into a professionally trained group that performs at social events and venues. In fact, The New Hope Band recently performed at the 50th Anniversary of the Lanterman Act celebration at the San Jose Convention Center.

Band Manager Netta Anderson said, "The idea was that music was a common thread for children to grow, gain strength, share joy and create awareness for themselves and family."

The New Hope Band is completely self-supported by 15 parents who are actively engaged in seeing the band's success.

To book The New Hope Band for your special event visit [www.thenewhopeband.com](http://www.thenewhopeband.com) or contact Netta Anderson at 408-479-4774.



# Bay Area Hi-tech Industry Adds More Jobs for Hope



Hope participants manage recycling program at Agilent.

On any weekday, Hope Services participants can be seen cleaning up Tesla’s parking lot in Fremont, preparing tables and chairs in the employee lounge areas, and maintaining the Tesla Technology Center. Dean Valentine, Manager of Environmental Sustainability said, “I love Hope people. They are always willing to work and do it with a sense of purpose and joy. I have fewer problems with my Hope participants than I do with my regular employees! Hope helps us meet our business goals because they are willing to do what others will not.” In fact, in a five year

study conducted by Walgreens they found by hiring people with developmental disabilities, the company experienced less turnover with a higher retention rate and happier customers.

Sean Galvin, Community Employment Manager at Hope Services said, “Having a relationship with Tesla does cause potential employers to raise their eyebrows due to the instant name recognition. The building facility staff is a tremendous group that treats Hope clients with dignity, respect and genuine appreciation for their hard work. Tesla takes great pride in having their campus look great. Our clients work hard to keep the grounds well kept.” There are currently 12 Hope participants working at Tesla sites.

Another company that is making a difference in Hope participants’ lives is Agilent. Agilent, a Silicon Valley electronic manufacturer, hires Hope to work in their recycling program. Participants oversee that recycling is done responsibly. This includes identifying the proper container for the plastic, glass or e-waste. “Agilent desires to recycle responsibly and keep as much out of the landfill as possible. This is how Hope Services helps Agilent’s goal,” said Scott Gibson, representative for Agilent.



Participants maintain grounds at Tesla

## Hope Celebrates 10th Anniversary with J.Lohr



Hope has worked with J.Lohr for 10 years packaging and shipping wine all over the world.

Hope celebrated its 10th anniversary working with J.Lohr Vineyards and Wine. J. Lohr, one of the most established wineries on the Central Coast hires Hope participants to label bottles and ship wine all over the world.

Currently there are eight Hope employees working at J. Lohr Vineyards and Wine, but over the last 10 years we’ve had over 18 participants who have worked with the prestigious



wine company. Sean Galvin, Community Employment Manager at Hope Services said, “We have established a wonderful working relationship with J. Lohr. We are proud of what our clients have done for them and we look forward to many years of association to come.”

If you would like to learn more about hiring Hope for your company please visit [www.hopeservices.org](http://www.hopeservices.org).

## Hope Announces August Grand Opening of EMCC at Parkmoor



EMCC will offer training in technology, including video production.

Hope is excited to announce the grand opening of the Employment, Media and Community Connections program on August 12th at the Parkmoor facility. Parkmoor underwent a renovation which includes smaller classrooms complete with computer workstations, a video production room, and furniture. The EMCC service will align with Hope’s mission by providing exciting opportunities for partici-

pants to learn, socialize, and receive services that will improve the quality of their lives and assist them to develop more independence in the community. The program will also provide on-site classes that assist with community integration and tailored to the interests of the individuals, utilizing a curriculum developed by people with intellectual disabilities.



# Art Classes Begin at Parkmoor



Gittelsohn teaches painting and drawing at Parkmoor

New art class started at Parkmoor this summer. Certified artist Judy Gittelsohn, teaches the new classes using media such as paint and drawing.

Gittelsohn, a Bay Area art teacher for more than 30 years, started working with people with developmental disabilities through Abilities United.

She has received several grants to teach art to developmentally disabled individuals, people recovering from

illness or injury, and at-risk youth.

“The first grant I received was used to create a small booklet about riding on a bus and it blossomed into a small art studio,” she said.

Gittelsohn is currently teaching classes in the After School Program at Hope Mt. View.

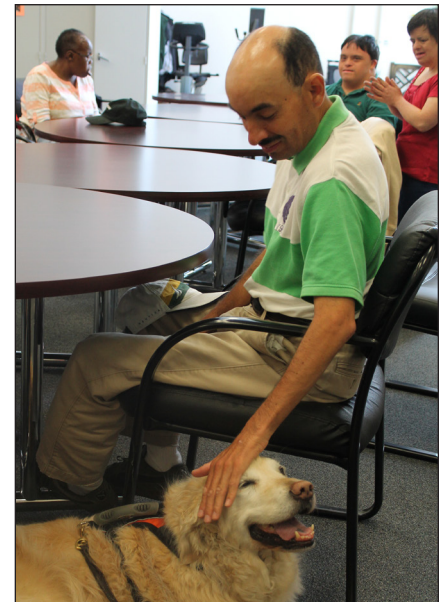
“I’m in love with teaching art to unconventional people. Their art speaks to me. Every piece has its own unique language,” Gittelsohn said.

## Canines Bring Compassion to Las Colinas

On every second Tuesday of the month Hope Services receives some very special four-legged visitors. Furry Friends Pet Assisted Therapy Services is a nonprofit that started more than 11 years ago serving people with disabilities.

Cindi Rhodes, team captain with Furry Friends noticed her dog Rubi was very relaxed around people with special needs. “When Rubi was about five months old she was approached by a man pushing his child in a wheelchair, she just put her head up against him without jumping up in his lap. The man asked me if she was being trained for a canine companion.”

Rhodes brought Rubi to Hope Services’ facilities more than four years ago and is now joined by several other volunteers and their canines. Participants benefit from the relaxing nature of the therapy dogs, petting and interacting with them. They learn how to positively engage with the animals and are able to share in the experience with others. “The clients love to walk the dogs, pet them, and get kisses from them too. It’s very rewarding to see how our dogs can bring so much joy,” Rhodes said.



Furry Friends Pet Assisted Therapy Services visit participants at Las Colinas.

## Senior Center Graduates at Parkmoor



Seniors received certificates followed by dancing and refreshments.

Parkmoor’s Senior Center celebrated the graduation of the class of 2016. Certificates were handed out in a formal graduation ceremony. After the ceremony, Hope’s seniors enjoyed a prom party complete with snacks, friends and fun.

Hope’s Senior Center program works to enrich the lives of our senior participants through event outings, social events, exercise and education. This year participants enjoyed trips to see Rumpelstiltskin at the California Theater, the Planetarium at De Anza College and a 49er’s game

at Levi Stadium. They also have fun playing games such as Bingo and exercising to oldies.

Program Manager of the Senior Center, Juan Guel said, “What we do around here is have fun, but we also work. We work on maintaining skills they already have such as basic math and writing. We give them a well-rounded experience that is tailored to their needs and enriches the quality of their lives.”

For more information about our services for seniors please visit [www.hopeservices.org](http://www.hopeservices.org).

# Upcoming Events

LA RINCONADA presents  
COUNTRY CLUB

## Driving the Green for Hope

September 26, 2016



We are looking for sponsors to help raise funds at our only fundraising event of 2016. Your sponsorship will support our employment programs for people with developmental disabilities, helping Hope clients become self-sufficient and integrated into the community. Sponsorship packages come with numerous benefits, including golf, dinner, and recognition on our press releases. For more information on how to sponsor the golf tournament or dinner, please contact: Angela Mazza at (408) 284-2862 or email [amazza@hopeservices.org](mailto:amazza@hopeservices.org).



hope services

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# Family Corner



Shanna Webb-Communications & Outreach Coordinator

More than 63 years ago Hope Services started because parents wanted more for their developmentally disabled children. They understood the importance in advocating for their loved ones. The purpose of the Hope Family Alliance is to create a cohesive group of parents who are engaged either through volunteerism,

event planning, and/or advocating for people with developmental disabilities. We know that when parents are actively engaged in the Hope community they build strong networks with other parents who have the same concerns. We know that when parents have the support they need their quality of life improves.

Our goal is to create inclusive social events including dances, mixers, speakers and volunteer opportunities for family members and caregivers to participate in.

If you would like to learn more about becoming a part of Hope's Family Alliance, please contact Shanna Webb at (408) 284-2887 or email [swebb@hopeservices.org](mailto:swebb@hopeservices.org).

**Hope Family Alliance**—Linking clients, families, caregivers and Hope to create a network of support, resources and advocacy. Find information about Hope's client grievance procedure and more. For more information about the Hope Family Alliance and the Family Alliance Information Center, visit [www.hopeservices.org](http://www.hopeservices.org)

### Hope Services –Central District (Las Colinas and Parkmoor)

Cathy Bouchard, Director  
1555 Parkmoor Avenue, San Jose, CA 95128



[HopeServices.org](http://HopeServices.org)



  
hope services  
Amazing is all in a day's work.