



## The 90's

HOPE Services has always been a leader in the disabilities field. It is often recognized for its innovations that provide opportunities for participants to become active and participating members of their community. The 90's at HOPE Services saw many new initiatives with the launch of HOPE-owned and operated businesses and the Supported Living Program.



The Kid's Café at the Children's Discovery Museum.

In 1990, HOPE Services opened the Kid's Café at the Children's Discovery museum in downtown San Jose. Since its inception, the café has provided food service training and jobs for adults with developmental disabilities, while also providing an alternative revenue stream. Employees of the Kid's Café are trained in all tasks including cashiering, filling food

orders, cooking, verifying deliveries, hosting birthday parties, and preparing catering orders. Employees are also responsible for all set-up, clean-up and janitorial duties necessary to maintain a safe and respected food service business. For many HOPE participants, the Kid's Café has been their first opportunity to earn a pay check.

For the last 22 years, the Kids Café has provided opportunities for HOPE participants to receive job training. Many have gone on to become regular employees in the food service industry, while others have gone on to enjoy employment in a variety of other customer service businesses.



Job training at the Kid's Café.



Christa (right) with her roommate Estella.

HOPE Services was not only implementing new business operations which provided job opportunities for individual with developmental disabilities but the organization was implementing programs that allowed participants to live independently. In 1994, HOPE Services launched its supported living program with the first HOPE client moving into their own apartment in December of that year.

The supported living program provides a range of services and support that allows a client to live independently. HOPE staff assist participants with finding a place to live and daily living activities such as money management, accessing public transportation, medical appointment, and grocery shopping. Although participants live on their own, they are supported by companions and roommates to ensure that the individual is in control of their own living arrangement, just like Christa Lawson.

Christa was the first Supported Living participant. Over the past 18 years Christa has developed many friends and community connections. She particularly loves her collection of earrings and handbags and dressing up to go out with her roommate.

Over the years, HOPE Services has supported more than 75 participants in their own living situation. As the 60 Years of HOPE draws to a close, we look forward to sharing with you the "HOPE of Today" in the December edition of HOPE in Action.



FROM JOHN CHRISTENSEN

## The President's Message

As summer comes to an end, it always amazes me how time flies. Currently we are enjoying some rate relief from the funding cuts that have reduced funding approximately \$500,000 last year. This comes from the sun

setting on legislation which provided a 4.25% cut to the Department of Developmental Services' budget. The Governor, however, has added an additional 1.25% cut in his budget, which triggers if his initiatives are not passed in the coming election. We will see how the people of California feel after the November election results are in. Please be sure to make your voice heard!

I do want to thank all of you for your ongoing support of our programs. Together we are making these budget challenges work for those we serve. These are tough times, but we must not waiver from our commitment to individuals with developmental disabilities. It is at this particular vantage point that we can see how far we have come toward community inclusion and how far we still have to go. However, 60 years of effort have made a dramatic difference; a difference from which we can take pride in the accomplishments and pull strength as we move forward. Let's join together to make 2012/2013 the best year in HOPE's history.

## CAN Participants Volunteer at Air for Paws

Participants in the Community Access Network (CAN) program in Gilroy recently spent the day with local firefighters and other community volunteers putting together animal resuscitation kits for Air for Paws. Air for Paws is a local non-profit founded by former HOPE employee, Terry Moriyama, whose mission is to provide fire and rescue personnel with special resuscitation kits and training that can save the lives of family pets. HOPE participants became involved with the organization when CAN Coordinator, Tammy Beltran, reached out to Terry and asked how HOPE could get involved with the organization.



"HOPE Services has always held a special place in my heart," stated Terry. "I was thrilled when Tammy contacted me and asked how the participants could get involved. The energy and excitement that they bring when they volunteer makes for a very successful partnership." CAN participants assembled 75 kits alongside members of the CAL Fire Department. HOPE participants not only completed their volunteer work, but were also able to enjoy the sights and sounds of the engine. "What was an hour worth of work, turned into two hours of fun!" said Terry.

Next up for the CAN participants, volunteering at Airs For Paws 3rd Annual Bow-Wow Luau Golf Tournament in August. For more information about the CAN program or Air for Paws please visit our website at [www.hopeservices.org](http://www.hopeservices.org).



# Support HOPE Services Santa Cruz Downtown Crew!

You may have seen their smiling faces as you walked down Pacific Avenue or seen them wave at you as you drove around downtown Santa Cruz. These are the members of our Downtown Litter Abatement crew who for the past 11 years have been keeping Pacific Avenue and the surrounding streets free from garbage and other debris. These crew members not only work hard to maintain the beauty of the downtown area, they add value to the Santa Cruz community with their warm greetings and good-will.



Tim Bradshaw, Tatiana Milwee, Cassie Scofield, and Kathy Bell, work hard to keep the streets of downtown Santa Cruz clean for all the members of the community.

Recently, the Redevelopment Agency who contracts with HOPE Services to provide this valuable service was no longer able to fund the program after being de-funded by State Budget cuts. The Public Works Department of Santa Cruz now contracts with HOPE to provide litter abatement service but there is still a shortage of funds. HOPE Services must raise an additional \$40,000 if we are to keep the members of the Downtown Litter Abatement Crew employed.

## The HOPE Community Can Help!

We are selling reusable bags for \$10. These bags are 24"W x 13"H x 8"D, come in black, red, and hunter green and are great for the local farmer markets, shopping or carrying your personal items. Proceeds from the sale of the bags will directly benefit the members of the Downtown Litter Abatement Crew.

For the members of the Downtown crew this is not just about keeping the sidewalks and street gutters clean. It is about the opportunity to have a job for the first time or a steady pay check so that they can live independently. It is about being a contributing member of their community.

To purchase a reusable bag, please contact Sally French at (831) 600-1399 or [sfrench@hopeservices.org](mailto:sfrench@hopeservices.org). Thank you for supporting a program that has made such a difference in the lives of individuals with developmental disabilities and the Santa Cruz community.



All proceeds from the sale of the bags will benefit the Santa Cruz Downtown Litter Abatement Crew.

## CLIENT SPOTLIGHT

# Fred Sies – Champion Courtesy Clerk!



HOPE client, Fred Sies proved his skills as a Courtesy Clerk at Safeway headquarters in Pleasanton, where he bagged groceries against the best, winning a gold medal for his skills. Of course, we expected Fred, who's worked at Safeway since

2000, to be a big winner. He developed his customer service skills early on the job and takes pride in serving his customers, helping his co-workers, and doing the job well.

Each year, Safeway dedicates the month of April to raising funds and bringing awareness to helping people with developmental disabilities. Fred's store manager, James C. Williams, invited him to the event. Mr. Williams has always supported Fred and other workers with disabilities at the store. Safeway is a valuable partner of HOPE Services. The organization employs 37 clients whose average tenure on the job is six and a half years!

Congratulations Fred on your accomplishment!



## Administrative Volunteers Needed

HOPE Services' Development Team needs regular administrative volunteers to support our growing Development programs in our San Jose administrative offices. If you have great administrative skills, are retired or want to fill sometime between job opportunities during the weekdays (Monday to Friday, 9:00 a.m. to 4:00 p.m.), we have lots of meaningful jobs that need your support! Experience with computers and a Salesforce database is a plus.

Please email Jenny Luciano with your interest at [jluciano@hopeservices.org](mailto:jluciano@hopeservices.org) or call (408) 284-2887. Thank you!



*Your help builds hope.*

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### MONTHLY GIVING ENROLLMENT FORM

## Become A Champion of HOPE

By making a commitment of a monthly gift, as little as \$10 a month, you will enable HOPE to continue to provide programs to children, adults, and seniors with developmental disabilities, by providing consistent income and lowering our fundraising costs. Please consider becoming **A Champion of HOPE** today!

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Day phone \_\_\_\_\_ Evening phone \_\_\_\_\_ E-mail \_\_\_\_\_

Monthly contribution amount: \$ \_\_\_\_\_. Acknowledge my monthly gift:  Annually  Monthly

Please charge my credit card on the 25<sup>th</sup> of each month.  VISA  MasterCard

Card # \_\_\_\_\_ Security code \_\_\_\_\_

Signature \_\_\_\_\_ Exp date \_\_\_\_\_

- I would like to make my donation online each month at [www.hopeservices.org](http://www.hopeservices.org).
- I will make my monthly donation using bill payer. Checks will be mailed to you via the bank.
- I will make my monthly donation using my own checks. Please mail me a supply of pre-addressed return envelopes.

Please return this form in the enclosed envelope to HOPE Services, 30 Las Colinas Lane, San Jose, CA 95119. Keep a copy of this form as a record of your commitment. We will send you a confirmation. Please contact Development Manager, Deanna Williams at (408) 284-2858 with any questions. **Thank you for your generous support!**