



Fiscal Year 2009 Summary

History

HOPE Services was founded in 1952 as one of the first preschools in California serving only children with developmental disabilities. Like those students, HOPE Services has grown. Today, HOPE provides a full range of services addressing the evolving, lifelong needs of infants, children, adults and seniors with developmental disabilities in Santa Clara, San Mateo, Santa Cruz, Monterey, San Benito, and Alameda counties.

Mission

Assisting individuals with developmental disabilities to live and participate in their communities.

Services

HOPE Services believes that families and communities are key partners in promoting quality of life for individuals with developmental disabilities and that our services must provide them with opportunities for full inclusion in typical community settings in school, housing and life activities in their communities.

Clients Enrolled in HOPE Services' Programs

Employment and Training:	1220
Developmental Activities:	460
Children's Services:	322
Independent & Supported Living:	229
Mental Health:	700
Senior Activity Centers:	98
Total Enrolled:	3029*

**Approximately 25% receive services in more than one HOPE Services' program.*



Your help builds hope.



Highlights for Fiscal Year 2009

HOPE's Fiscal Year for 2009 presented challenges in the economy and led to cuts by the state of California in funding for human service programs. HOPE had 10% cuts in community employment rates and a 3% cut in other day program rates. In addition, four holidays were added to the cuts. More cuts are projected.

HOPE opted to continue forward with new program ideas that are more focused on natural supports, and implemented a number of new service models that provide better community integration. These new models are now in place throughout most districts and operating within budget.

HOPE's Community Employment, in spite of economic challenges, maintains 450 people in employer-based jobs and is gradually moving workers from workshops into integrated settings. Santa Cruz workshop clients are now all in integrated community model settings and HOPE's Hollister workshop is in the final stages of a similar transition.

HOPE has over 400 adults with significant support-needs who attend Day Activity programs other than employment. Participants can develop positive community membership, and provide hundreds of hours of important volunteer work weekly.

HOPE's Community Living Services supports 43 individuals living in their own choice of home, and 186 consumers are receiving Independent Living Services. HOPE developed a co-operative model with Housing Choices Coalition. Three houses donated to HOPE are available to consumers who live independently but with Housing Choices supports.

HOPE's Counseling Center implemented a special service (Mental Health Services Act Wellness and Recovery program) for 150 participants. The center serves 700 consumers many of whom participate in other HOPE programs.

HOPE's early intervention program for children, (Homestart), increased the number served by 10%. The program has expanded its geographic service area. Discussion continues in funding circles regarding potential adjustments in purchases of this service related to state funding challenges.

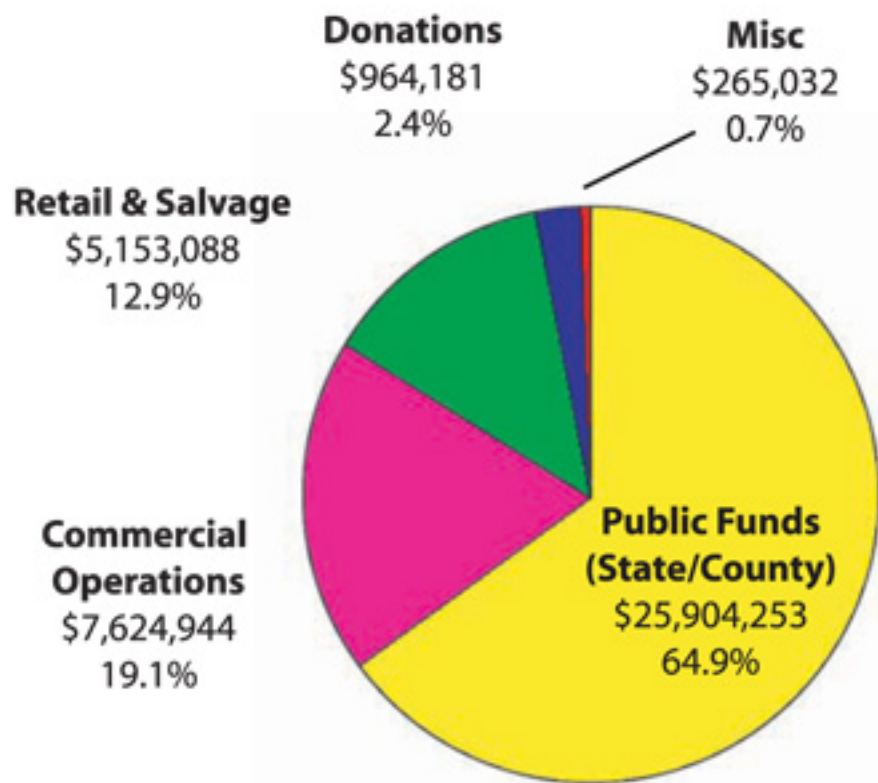
HOPE continues to provide programs that allow seniors in two locations to enjoy life. Participants have numerous enjoyable events on-site and out in their communities. Over 300 community outings took place in FY' 2009. Senior programs are also receiving alternative staff ratio suggestions to reduce state funding.

HOPE's Development Department, Salvage, and Recycling have strong community support which greatly helps to positively maintain services impacted by budget cuts.

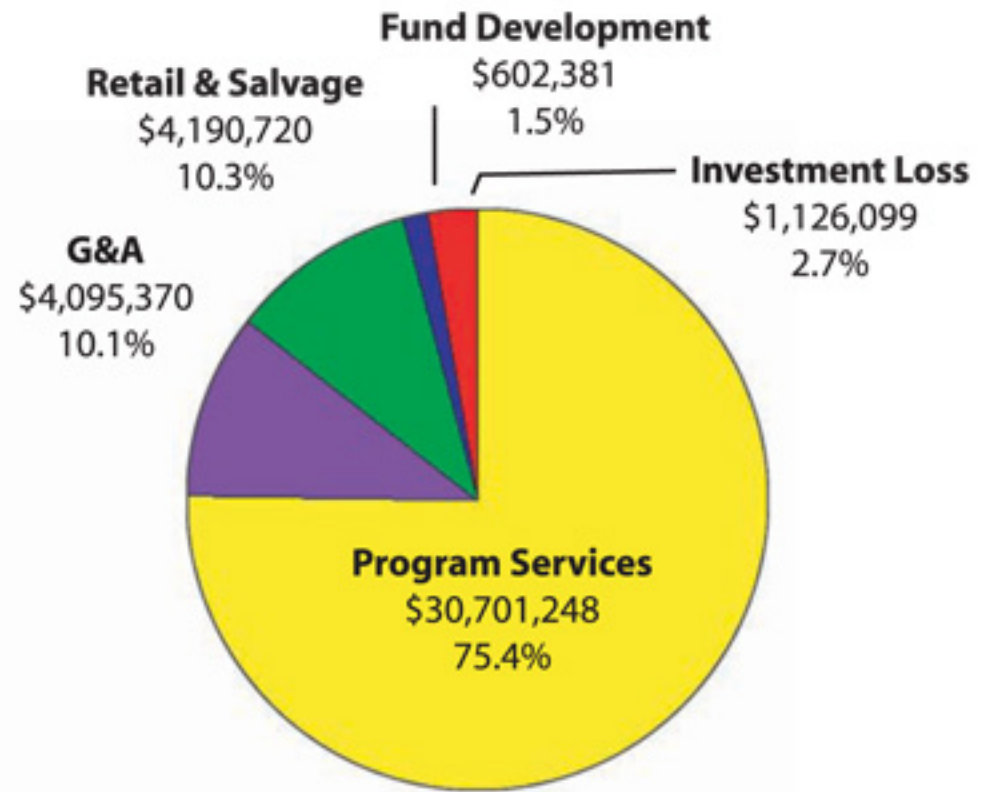


HOPE SERVICES FINANCIALS YEAR ENDED JUNE 30, 2009

Source of Funding
FY 2009 -- Total \$39,911,498



Allocation of Expenses
FY 2009 -- Total \$40,715,818



HOPE Services wishes to thank all our public funders - the San Andreas Regional Center, Golden Gate Regional Center, California Department of Rehabilitation, Santa Clara County and San Benito County - for choosing our programs.

Thanks to the many businesses who have provided employment for HOPE Services' clients.

A very special thank-you to the many individuals, corporations, foundations, and community groups who have given generously to support HOPE Services in FY' 2009.



THE ROAD FORWARD: THE HOPE PLAN

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Vision

We envision a community where individuals with developmental disabilities are fully participating members.

Strategies

HOPE Services' programs include our key strategies: Early Intervention and related Children's Services; School to Work Transition; Community Employment; Client-owned businesses; HOPE-owned businesses; Community-life Activities and Supports; Supported Housing; Mental Health Supports; and Senior Day Services.

Resources

Human Resources/staff; Financial Resources; General Community Resources, including schools and colleges, employers, landlords, neighbors and community leaders.

Sustainability

HOPE Services is solidly committed to developing our resources, including an expanded endowment and strong community support, to guarantee long-term stability of programs and services to our clients and their families across generations.

Evaluation/R&D

HOPE Services will continuously evaluate and grow the effectiveness of our key strategies by staying abreast of developments in our field and expanding current relationships with colleges and universities. We will learn from and contribute to studies and publications.



Your help builds hope.