



CLIENT SUCCESS

Meet Claudia Salazar

Employment is often the most effective way for people with developmental disabilities to gain independence and self-sufficiency in their lives. But, with an unemployment rate of more than 12% in Santa Cruz County and a population that has an even higher unemployment rate, finding a job can be quite a challenge.

That is why Santa Cruz District Director Sally French was so impressed when she was approached by County Supervisor, Greg Caput to hire a HOPE client. They needed to fill a temporary 20-hour position answering phones, greeting constituents, and referring questions and concerns to the appropriate persons at their Watsonville office in Veterans Memorial Hall.

A long-time HOPE participant, Claudia Salazar was the perfect candidate for the position. Her prior work experience and hard-working attitude was exactly what Supervisor Caput was looking for. "This is an opportunity for Claudia to broaden her

job experience," stated Sally. "With the support of a job coach, she really shines in her position."

Claudia could not be more excited about this opportunity. Her favorite responsibilities include working on the computer, answering the phone, and cutting out articles from the newspaper regarding activities in Watsonville.



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"I like my job very much. It makes me feel important and I'm learning a lot."

Supervisor Caput has done something beyond providing employment. He has given someone with a disability an opportunity to show the community what she can do.

Making A Difference in Their Community

In 2007, HOPE Services launched Community Access Network (CAN), a service that allows people with developmental disabilities to become actively involved in their community. This service is unique because participants determine what community activities are most valuable to them, and HOPE provides the support and training to ensure that they succeed. For some participants this means volunteering at a local non-profit, for others it is participating in typical life experiences

like shopping, banking, attending a concert, or taking public transportation.

At the beginning of this venture, it was very difficult to find volunteer opportunities for the participants who expressed an interest in giving back to the community. However, HOPE staff refused to give up and volunteer opportunities slowly began to appear.

(continued on page three)



FROM JOE CAMPBELL

The President's Message

HOPE Services would like to introduce Vinita Bali (pictured at right), our recently elected HOPE Services Board Chair. Vinita is Managing Director of the Center for Global Law and

Policy at Santa Clara University Law School. She replaces much-appreciated out-going Chair, Cathlin Atchison.

Vinita joined the HOPE Board in 2002. That same year she became the Director of the Academic Success Program for Santa Clara University. Before attending law school, Ms. Bali worked for six years at a non-profit organization serving severely disabled individuals.



On another note, our challenges with State funding continue.

Service providers for people with developmental disabilities are facing serious additional State resource reductions. We are reaching out to our highly appreciated donors to ensure clients are not losing the programs vital to their integration into community life!

With the help of our donors, we have kept client services in all locations. We are deeply appreciative of the support of our clients' families and our dedicated service employees. We are also grateful to our donors who allow us to keep serving those who are at risk due to reduced state funds.

Homestart's Annual Holiday Party

Homestart celebrated the holidays on December 13 at the Children's Discovery Museum in San Jose. Over 300 children and family members joined in the fun. Smiles were wide and eyes were bright as guests explored the museum's exhibits and enjoyed food and treats provided by the Kids' Café. Homestart families were also treated to a surprise visit from Santa.

"Through the generosity of individual donors, the City of San Mateo and Central District Fire Departments, and The Family Giving Tree, Homestart was able to provide every client and

their siblings with a gift," stated Vickey Perkins, Manager of the Homestart Program. "This party would not be possible without our donors and countless volunteers and staff who assist each year with wrapping gifts, holding toy drives, and handing out presents."

Homestart is a home-based early intervention program supporting children – from birth to age three – who have been diagnosed with developmental disabilities or are at serious risk for delay. For information about our services, call (408) 284-2812 or visit www.hopeservices.org.





Making A Difference... *(continued from page one)*

One of those opportunities was Live Oak Cupertino Senior Center. Three days a week, participants help set the table for lunch and assist seniors with their art activities.

HOPE clients reached a milestone in October when they were asked to increase their volunteer hours. They will now be volunteering five days a week!

Central District Director, Lori Arnberg said, "We are thrilled to have our community members acknowledge the efforts of our team. Not only have they been accepted as valuable members of their community, but they are now being sought out!"



If you are with a non-profit and have a need for volunteers, please contact Lori Arnberg at larnberg@hopeservices.org or (408) 761-4322.

Thank You to Our Supporters!

On behalf of our clients, staff and Board of Directors, we wish to thank the following supporters that gave or pledged gifts of \$2,500 or more from July 1 to December 31, 2010.

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OTHER WAYS TO GIVE

Become a Champion of HOPE by making a monthly gift. For as little as \$10 a month, you will help HOPE provide programs to people with developmental disabilities. Call (408) 284-2858 or visit www.hopeservices.org.

Donate your car, running or not! Call (866) 636-6283 or visit www.hopeservices.org.

Donate quality used clothing, small household appliances and e-waste. Free pick-up services and drop-off sites: (866) 636-6283 or www.hopeservices.org.

Volunteer! Call (408) 284-2858 or visit www.hopeservices.org.

Space limitations prevent us from listing every donor, but each gift is deeply appreciated by all those who are served by our programs. Thank you for making a difference in the lives of people with developmental disabilities!



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KEYNOTE SPEAKER

Jane Pauley, Award-Winning Journalist and Author

Tickets: \$75 Sponsorships and tickets:
www.HOPEservices.org or (408) 284-2867

Help us build a community of HOPE for individuals with developmental disabilities by supporting our programs like children's services, supported employment, or senior services. Expect an inspiring morning!